Amar Pendala 2582 17th Ave San Francisco CA 94116

Sep 1st 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I have been a consumer of Comcast, the only provider in my area, for many years.

Year after year, Comcast increased the cost and reduced service. First reducing upload and download bandwidth rates as they expanded their customer base, then started to throttle traffic to the point that you could not use the internet on Sunday night.

When a new competitor, Sonic, moved into the area providing Gigabit fiber all of a sudden Comcast service improved. Sunday night internet was usable, less throttling occurred and Comcast even advertised that upload and download rates were upgraded!

After years of being held hostage by Comcast, I finally moved off to Sonic who I couldn't be happier with.

Having competition in the neighborhood provided (forced) the necessary incentive to Comcast to provide a cost and feature competitive solution that actually benefited customers.

Monopolies don't work and is counter to America's free market economy.

Amar Pendala